



Ysgol Gyfun Gwent Is Coed

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Parental/Carer Behaviour policy

- At Ysgol Gyfun Gwent Is Coed we value the strong relationship we have with parents and carers. Together, this helps us achieve the very best for the children in a mutually supportive partnership between parents, class teachers and the school community.
- We aim to ensure our school remains a safe place for pupils, staff and all other members of our community. If a parent/carers has concerns, we will listen and seek to address these concerns. The school appreciates the opportunity to resolve any matter and asks parents and carers to contact school via the usual email address. (gwent.iscoed@ysgolioncasnewydd.cymru).
- Within our school community, we ask that everyone respects each other, and any behaviour that is likely to cause alarm or distress to members of our community will not be tolerated. If such behaviour occurs, we will follow the procedures outlined in the Newport City Council's guidance, 'Managing Unreasonably Persistent and Unacceptable Behaviours' (see link below).

<https://drive.google.com/file/d/1Pw6FpXKPGZAYL9nxI7TXsc8L2xUrZGwg/view?usp=sharing>

School's Expectations of Parents/Carers

Parents/carers are reminded:

- To respect the caring ethos and values of the school.
- To play a full and active part in their child's education.
- That both teachers and parents/carers need to work together for the benefit of their children.
- To approach school staff for help to resolve an issue in an appropriate manner.
- To treat all members of the school community with respect, using appropriate language and behaviour.
- That adults should always set a good example to children, showing them how to get along with all members of the school and the wider community.
- That no children, members of staff, parents/carers, or other adults should be the victims of abusive behaviour or open to threats from other adults on the school premises.
- That physical attacks and threatening behaviour, abusive or insulting language whether verbal or written to children, staff, Governors, parents/carers, and other users of the school premises will not be tolerated and will result in withdrawal of permission to be on school

premises. Any parent who is asked to leave the school premises will have the right to appeal the decision by writing to the Chair of Governors.

Consequences

The school reserves the right to take any necessary actions to ensure that members of the school's community are not subjected to abuse. Therefore:

1. Incidents of rudeness will be logged with the Deputy Head.
2. Abusive adults will have one written warning from the Headteacher.
3. In the event of unreasonably persistent communications, restrictions on the communication received and response times might be imposed.
4. School premises are private property and parents/carers have been granted permission from the school to be on school premises. However, in case of abuse or threats to children, staff, or other parents, Ysgol Gyfun Gwent Is Coed may revoke this permission.
5. Unacceptable behaviour may result in the Police and the Anti-Social Behaviour Team being informed.
6. It is also an offence under *section 547 of the Education Act 1997* for any person (including a parent) to cause a nuisance or disturbance on school premises. The police may be called to assist in removing the person concerned and it is possible a fixed penalty notice and/or an anti-social behaviour order may be issued.

Disrespectful and unacceptable behaviour will not be tolerated, and the necessary actions will be enforced:

- The parent will be given the opportunity to discuss matters with the relevant member of staff to discuss and resolve the issue at a mutually convenient pre-arranged time.
- In the event of severe or continual abuse, the Local Authority and police will be informed, and the parent/carer may be banned from the premises, or have other possible sanctions imposed on them.

Appeal

- Parents/carers have the right of appeal by writing to the Chair of Governors within ten days of the withdrawal of permission to enter the school premises.
- We trust that parents and carers will assist our school with the implementation of this policy and thank you for your continuing support.
- It is the responsibility of the Headteacher and Governors to monitor and review this policy.

Headteacher _____

Chair of governors _____

Date _____

Date of review _____

Appendix 1

Social Media and Definitions of Inappropriate Use

- **'Social media'** is the term commonly given to web-based tools which allow users to interact with each other in some way.
- This could include blogs, message boards, social networking websites (such as Whatsapp, Facebook, Twitter, LinkedIn, Instagram) and content sharing websites (such as Flickr, YouTube) and many other similar online channels.

Definitions of Misuse or Inappropriate Behaviour on Social Media

The following actions may constitute misuse of social media or inappropriate behaviour; it is however by no means exhaustive:

- Publishing materials that might be considered inappropriate, offensive, or libellous.
- Publishing materials considered to be defamatory or to the detriment of the school and its community.

If any pupil/parent/carer of the school is found to be posting libellous or defamatory comments on any social media network sites, they will be reported to the appropriate "report abuse" section of the social network site and to the Police. The school will also expect the pupil/parent/carer to remove such comments immediately. The school will consider its legal options to deal with any such misuse or inappropriate behaviour.

Inappropriate use of social media

- Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff and, in some cases, other parents/pupils.
- The Governors of Ysgol Gyfun Gwent Is Coed consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels via the school email address.
- All social network sites have clear rules about the content which can be posted on the site, and they provide robust mechanisms to report contact or activity which breaches this.
- Additionally, the issue of cyber bullying and the use by one child or a parent/carer to publicly humiliate another by inappropriate online communication will not be tolerated. We will consider this a serious incident of school bullying and deal with it as per the school's anti-bullying policy.

Appendix 2

Unacceptable Verbal and Physical Behaviour/Abuse

The school will not tolerate:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's operation or activities anywhere on the school premises.
- Any inappropriate behaviour on the school premises.
- Use of shouting, offensive language or displays of temper, either in person or over the phone.
- Threatening, in any way, a child, member of staff, visitor or fellow parent/carer.
- Deliberate damage or destruction to school property.
- Abusive or threatening e-mails or text, voicemail, phone messages or written communications to anyone within the school community.
- Defamatory, offensive, or derogatory comments regarding the school or any of the children /parents/staff at the school on social media including Whatsapp, Facebook, Twitter, Instagram or any other social sites (see Appendix 1 for more information).
- Unreasonable, persistent communication with the school which impedes the day-to-day work of the school.

Should any of the above occur, the school may feel it necessary to take action by contacting the appropriate authorities and/or consider banning the offender from entering the school premises. Please be aware that we may share your communications via email with the Governors, the Local Authority and in extreme cases, the Police.

Serious and Unacceptable behaviour

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the school's community include:

- Physically intimidating, for example, standing very close or invading another's personal space
- The use of aggressive hand gestures or sudden and or exaggerated movements
- Shaking or holding a fist towards another person
- Swearing
- Pushing
- Hitting, slapping, punching or kicking
- Any other unwanted physical contact
- Spitting
- Racist, sexist, homophobic, transphobic or any other comments deemed offensive to an individual or group.

This is not an exhaustive list but seeks to provide illustrations of such behaviour.

Appendix 3

Ysgol Gyfun Gwent Is Coed: Expected Behaviour Contract

This contract is an agreement between the school, its pupils, and their parents/carers, outlining their responsibilities whilst at Ysgol Gyfun Gwent Is Coed.

Responsibility of the school to:

- Ensure that each individual pupil is able to fulfil their potential.
- Inform parents/carers regularly about how their children are progressing.
- Teach effectively and to set the highest standards in work and behaviour.
- Take reasonable steps to ensure the safety, happiness, and self-confidence of all pupils.
- Be open and welcoming at all reasonable times and offer opportunities for parents and carers to become involved in the school community.
- Clearly articulate the school's expectations regarding behaviour and the school's uniform policy.
- Ensure that the parent is aware of the school's record keeping policy including the creation of the central transfer file should the pupil enrol at another school.
- Set, mark, and monitor homework regularly in keeping with the school's homework policy.
- Contact parents and carers as soon as is possible if the school is concerned about the child's schoolwork, behaviour, attendance, or punctuality.
- Deal with complaints in an open, fair and transparent manner.
- Consult parents on any major issues affecting pupils.
- Treat pupils and parents with respect and tolerance.

Responsibility of pupils to:

- Attend school regularly, on time, ready to learn and take part in school activities.
- Act at all times with respect and show tolerance towards other students and staff.
- Work hard and comply with requests or directions from the teacher or Headteacher.
- Abide by school rules, meet homework requirements, and wear school uniform.
- Respect the school environment.

Responsibility of parents/carers to:

- Attend open evenings for parents.
- Ensure my child is in school on time every morning.
- Inform the school of the reason my child's absence, providing supporting documentation if required.
- Let the school know immediately if there are any reasons that may affect my child's ability to learn.
- Treat school staff, other pupils and parents with respect and tolerance at all times.
- Ensure that all communication (face to face, over the phone and via email) with school staff is done in a calm and respectful manner.
- Support the school as they work to enable my child to achieve maturity, self-discipline, and self-control.

- Abide by school's policy regarding access to school grounds before, during and after school hours.

I accept these rules and regulations of Ysgol Gyfun Gwent Is Coed as stated above and in the supporting policies.

Signed:

Parent - _____

Date: _____

School - _____

Date: _____